



TOURNEO CUSTOM



Go Further

**VISIONARY. INGENIOUS. REMARKABLE.
EVERY VEHICLE BEARS HIS SIGNATURE.**

Henry Ford



Model shown is a Tourneo Custom L1 Titanium X in Diffused Silver exclusive body colour (option) with 17" 10 spoke Dark Tarnish alloy wheels (standard).



Model shown is a Tourneo Custom L2 Titanium in Orange Glow exclusive body colour (option) with 17" 10-spoke silver alloy wheels (standard).



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View Ford's remarkable history in action.*

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Discover the luxury of space

The most rewarding journey begins before you move.

Ford Tourneo Custom delivers first-class comfort to all aboard – no matter where they are seated. Its spacious and adaptable interior makes every journey a pleasure, while new driver assistance technologies and the latest engines, including state-of-the-art Ford EcoBlue Hybrid and Plug-in Hybrid models, offer new levels of efficiency without compromising driving pleasure.

360°



Model shown is a Tourneo Custom L2 Titanium in Moondust Silver premium body colour (option) with Bi-Xenon headlights (option) and 17" 10-spoke silver alloy wheels (standard).



Take your seat in premium class

When it comes to comfort and well-being, new Ford Tourneo Custom excels, offering the style and quality of a luxury saloon with the versatility and interior space of a people mover, plus seating for up to nine occupants. A wealth of thoughtful equipment provides even greater levels of refinement. The driver's seat and steering column are fully adjustable so you can find your ideal driving position. While your passengers can relax with options such as rear compartment air conditioning, reclining seat backs and luxurious leather trim.

Rear air suspension

Designed to automatically adjust to maintain a constant ride height, regardless of the loading conditions, for a smoother and more comfortable ride. (Option on selected models)





Room for everyone

People carriers don't come any more versatile than the sensational Tourneo Custom.

With its new conference seating layout, Tourneo Custom's spacious interior is as flexible as it is comfortable. Two versions are available: Versatile Conference Seating (standard on Zetec), offering second row individual seats, and third row 2+1 seats; and Highly Versatile Conference Seating (standard on Titanium, Titanium X and Sport), with second and third row individual seats for the ultimate in versatility. Individual second row seats can rotate to face the front or the rear and all seats can fold, tumble, stow or be removed to meet your requirements.

Choose from the L1 with ample space for up to nine people, the L2 with its increased rear luggage space or the Tourneo Custom Shuttle Bus featuring Direct Access Seats.

Whichever model you favour, you'll find its adaptable interior can be easily tailored to suit your business or family transport needs.

Tourneo Custom Shuttle Bus

With a focus on passenger comfort, the Tourneo Custom Shuttle Bus offers generous space in each of its four rows of Direct Access Seats. Rear seating is easily reached from the kerb-side sliding side door, and it's the ideal way to prioritise passenger comfort and mobility over luggage space.



Tourneo Custom L1

Tourneo Custom L2



Tourneo Custom 9 seats L1



Tourneo Custom 9 seats L2



Tourneo Custom Shuttle Bus 9 seats L2

Main image (left): Model shown is a Tourneo Custom Titanium with Salerno leather trim in Dark Palazzo Grey (option).

Note: A rear-facing child seat must not be fitted to a second-row seat when they are rearward facing towards the third row.



More space, less effort

Accommodate up to nine people in high-quality comfort. Fold the rear seat backs to create a flat workspace. Or rotate, fold, tumble or stow the rear seats in numerous different ways to create limousine-like space or to maximise the luggage area, without leaving any seats behind.

On delivery, the seats are arranged in conference seating mode, so that the rear seat rows face each other for easy conversation between passengers. However, the rear seats can easily be rearranged to keep everyone happy.

If you need even more room, the rear seats can be removed completely, individually or in sets, to leave a large and versatile space for whatever you want to carry.

Note:A rear-facing child seat must not be fitted to the second-row seat when they are rearward facing towards the third row.



(Previous page) Model shown is a Tourneo Custom Titanium with Salerno leather trim in Dark Palazzo Grey (option) in Conference Seating configuration.

Note Trend series features third row 2+1 seating, in lieu of individual seats.

FORD TOURNEO CUSTOM Clever by design



Packed with space

With its generous interior space and an adaptable seating layout, Tourneo Custom is always ready to accommodate you, your passengers and your belongings.

New Tourneo Custom is the definitive Smart People Mover. Wide-opening sliding side doors and a large glazed tailgate offer easy access to the elegant and welcoming interior. While a host of thoughtful features, including convenient running boards and a range of innovative stowage solutions, provide outstanding levels of space and versatility.



Rear-view camera with Trailer Hitch Assist

Select reverse gear and the image from the rear-view camera displays automatically. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Standard on Sport and Titanium X, option on other series)

Innovative stowage solutions

Functional storage options include cupholders and a stowage area concealed beneath a neat roller cover (only available with single front passenger seat), large front door pockets and a lockable glovebox. (Standard)



Power-operated and heated driver's seat

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard on Titanium X and Sport, option on Titanium)

SelectShift automatic transmission

Tourneo Custom can be specified with a six-speed SelectShift automatic transmission. The transmission also provides the option of manual shifting using buttons on the gear lever. (Option on 130 PS and 185 PS models)



Sliding doors and running boards

Running boards fitted below the two sliding side doors make getting in and out even easier, while enhancing Tourneo Custom's luxurious style. (Standard)



Integrated roof rack

Tourneo Custom is available with an ingenious roof rack system that folds away when not in use to help improve fuel economy and reduce wind noise, versus conventional roof racks. Capable of carrying loads of up to 130 kg, the roof rack features a load stop and integrated T-slots that are compatible with standard roof rack accessories to maximise its capability and usability. (Option. Restrictions apply. Please see specification section for more details)



ISOFIX child seat fixing points

A total of four ISOFIX child seat attachment points are provided on selected second and third row seats. (Standard. Position varies by series)

Note: A rear-facing child seat must not be fitted to a second-row seat when they are rearward facing towards the third row.

230 V (150 W) power converter

Operate or charge your favourite devices without the need for special adaptors. Simply plug in as you would at home. (Option)



Privacy glass and rear window blinds

Integrated sunblinds can be easily raised to shield rear occupants from bright sunlight (standard on Titanium, Titanium X and Sport. Option on Zetec and Shuttle Bus) (L1 - fitted to 2nd row only, L2 - fitted to 2nd & 3rd rows)

Privacy glass adds a further level of screening and sophistication (standard on Zetec, Titanium, Titanium X and Sport, option on Shuttle Bus)





Meet your phone's new best friend

Ford SYNC 3

New Ford SYNC 3 integrates seamlessly with your compatible smartphone, letting you control everything from phone calls and text messaging, to music and satellite navigation – all via the 8" touchscreen, or by using remarkably simple voice commands. (Option on Zetec, standard on Titanium, Titanium X and Sport)

SYNC 3 features

- Manage your phone, music, apps and navigation with simple voice commands
- Hear your text messages read aloud for you
- Emergency Assistance[†] helps occupants place an emergency call to provide emergency services with the vehicle location in their respective language
- Control SYNC-compatible apps with AppLink, while Apple CarPlay and Android Auto let you navigate your smartphone through the SYNC 3 home screen, as if it were your handset

- Colour touchscreen supports multi-touch 'swipe' and 'pinch-to-zoom' gestures, and lets you arrange application icons and background displays just as you would on your tablet or smartphone

Access additional features via your smartphone with the **FordPass App**.

- Select points of interest along your route. FordPass will send these locations to your SYNC 3 Navigation when you connect through AppLink
- Search for refuelling points by brand or fuel grade, and compare pricing
- Search available parking spaces, check costs, opening hours and ratings

Please note: Full SYNC 3 smartphone integration only available with iPhone 5/Android 5.0 (Lollipop) or higher. Some SYNC 3 functions require a data connection, so mobile data charges will apply. To check whether Apple CarPlay and Android Auto are available in your market, please check their official websites for the latest information.

[†]Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth[®]-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

Effortless connectivity

For the first time ever, you and your Ford can stay seamlessly connected wherever you are. That's because the FordPass Connect modem and the FordPass App, together, unlock a range of features designed to make every journey easier.



Ford FordPass Connect

FordPass Connect* can help save you both time and hassle, as well as give you peace of mind.

- Live Traffic (two year trial)** delivers regular traffic information directly to your SYNC 3 Navigation system. The technology then adjusts your recommended route based on the traffic conditions, helping you to arrive more relaxed and on time
- On-board Wi-Fi (three month trial)*** – receive up to 4G Wi-Fi for a maximum of ten devices so you and your passengers can enjoy the same connectivity on the move as you would at home
- FordPass Connect features are provided on a two year trial from date of first registration. After this, subscription charges will apply.



FordPass App when paired with your smartphone it makes FordPass Connect even more powerful, allowing you to access a host of features.

- Use your phone to double-check your vehicle is locked, or allow someone to access your vehicle when you're elsewhere
- Monitor your fuel level, mileage and tyre pressures, all via your phone
- Find your way back to your parked vehicle on a map
- Receive over 150 Vehicle Health Alerts directly to your smartphone

*FordPass Connect is a standard feature on all series. The on-board modem will be connected at the time of vehicle delivery. You may choose to opt in/out of certain data sharing. The technology will be made available through 2019.

**Live Traffic access is complimentary for the first 2 years following the registration of a new Ford featuring SYNC 3 with navigation; thereafter a licence fee is payable.

***Wi-Fi hotspot (up to 4G LTE) includes complimentary wireless data trial that begins at the time of activation and expires at the end of 3 months or when 3GB of data is used, whichever comes first. Afterwards a subscription to Vodafone is required, refer to their website for details of their data packages. To take advantage of the built-in Wi-Fi hotspot capability, a Ford vehicle must come with the appropriate hardware, and a data plan is required. Data coverage and service is not available everywhere and terms of your data plan, including applicable message and data rates, may apply.



Reacts before you know it

Combining information from a forward-facing camera and radar technology, new Tourneo Custom can help in various driving situations. From Pre-Collision Assist⁽²⁾ (option as part of Adaptive Cruise Control) that can alert you to a potential collision, to Intelligent Speed Assist (option) that helps you stay within speed limits, Tourneo Custom is better equipped than ever to lend a helping hand.

Intelligent Adaptive Cruise Control⁽²⁾

When activated, the system is designed to automatically restrict the vehicle's speed to the limit detected⁽¹⁾ by the traffic sign recognition system. The driver can also select the top speed tolerance in addition to the detected speed limit. (Option as Part of Ice Pack 25)



Pre-Collision Assist⁽²⁾

Using radar and a camera, Pre-Collision Assist⁽²⁾ keeps a watchful eye on the road ahead. The system is designed to monitor your proximity to other vehicles and pedestrians – even in the dark, when illuminated by the vehicle's headlights – and can alert you to a potential collision. If you don't respond to the system's warning signals, Active Braking⁽²⁾ pre-charges the braking system and can automatically apply the brakes to help mitigate the effect of any impact. (Option as part of Adaptive Cruise Control, Standard on Titanium X)

Adaptive Cruise Control⁽²⁾

Set your desired speed and Adaptive Cruise Control⁽²⁾ will maintain a pre-set distance from the vehicle in front. If the sensors detect traffic slowing ahead, your vehicle automatically slows down. When traffic has cleared, your vehicle accelerates back to the pre-selected speed. (Option, standard on Titanium X)

Driver Alert⁽²⁾

Designed to warn you if the system detects driving behaviour that indicates a drop in alertness levels. Initially, a warning icon is displayed in the instrument cluster, followed by a warning chime if driving alertness further declines. (Standard with Lane-Keeping Alert)



⁽²⁾Uses sensors.

⁽²⁾Driver assistance feature.

⁽¹⁾Speed limit may vary according to road and vehicle size. Driver is responsible for adhering to the speed limit at all times.



Model shown is a Tourneo Custom Titanium Plug-in Hybrid L1 in Chrome Blue metallic body colour (option) with 16" 5x2-spoke alloy wheels (standard).

Plug-in Hybrid

With its advanced hybrid powertrain system, the new Tourneo Custom Plug-in Hybrid has a zero-emission driving range of up to 33 miles*, making it ideal for use in urban environments. The 1.0 litre Ford EcoBoost petrol engine provides a range extender to up to 310 miles. The front wheels are driven exclusively by an electric motor, rather than the petrol engine and power for the motor is provided by a compact 13.6 kWh liquid-cooled lithium-ion battery pack. The pack has been carefully positioned beneath the floor to preserve all of the vehicle's cabin space. The batteries can be charged both using a standard mains power supply and also the compact and fuel-efficient multi-award winning 1.0L Ford EcoBoost engine generating extra charge when required.



Plug in and go

Tourneo Custom Plug-in Hybrid can be charged using a mains 10 amp power supply, achieving full charge in approximately five and a half hours. Alternatively, a commercial 240-volt 16 amp or 32 amp power supply can bring the pack to full charge in around three hours.

Note Tourneo Custom Plug-in Hybrid will be available from late 2019.

*Tested with a full battery charge. Up to 33 miles of electric-only range based on results from the Worldwide Harmonised Light Vehicle Test Procedure (WLTP).

Actual range varies with conditions, such as external elements, driving behaviors, vehicle maintenance, and lithium-ion battery age.

+Item covered by third party supplier's warranty, please see back cover for details.





Senses what you can't see

Tourneo Custom benefits from the latest technology that looks out for you, your vehicle and those around you. One such system, Cross-Traffic Alert (part of optional Blind Spot Information System), is designed to help when reversing out of a parking bay where vision is obscured by vehicles parked either side. The system can provide audible and visual warnings to reduce the risk of colliding with an approaching vehicle.



Cross Traffic Alert

Part of the Blind Spot Information System, Cross Traffic Alert is designed to scan left and right as you reverse from a perpendicular parking space. If a moving vehicle or other hazard is detected, the system will alert you with visual and audible warnings. (Option)



Live Traffic*

Provides you with real-time traffic information such as traffic speed, accidents and road closures, as well as alternative route guidance and mapping to help you avoid problem areas. Available through FordPass via SYNC 3 with navigation.

*Live Traffic access is free for the first 2 years following the registration of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.



Blind Spot Information System with Trailer Tow

As another vehicle enters your blind spot whilst travelling, the system is designed to alert you with a warning light built into the driver's and passenger's door mirrors. (Option)



See the road in a new light

Enhanced lighting for outstanding visibility.

Tourneo Custom's stylish new headlights give it a strong identity. All versions incorporate daytime running lights, while the powerful Bi-Xenon headlights (option on Zetec, Titanium and Sport, standard on Titanium X) provide enhanced illumination in all conditions.

Auto high beam

Temporarily dips your headlights when it detects oncoming traffic or a vehicle ahead, and automatically reverts back to high beam for maximum visibility. (Option as part of Adaptive Cruise Control)



Projector-style headlights with static cornering lights

When you turn the steering wheel beyond 30 degrees, cornering lights illuminate the appropriate side of the road for extra visibility at night. Operates at speeds up to 20 mph. (Standard)

Bi-xenon headlights with static bending lights

Tourneo Custom's Bi-Xenon headlights offer superior light quality over halogen bulbs, while using less energy. Static bending lights, mounted within each headlight, illuminate corners during turns, at speeds up to 40 mph. Whenever outside light levels dictate, automatic headlights switch on to help keep the road ahead well lit. (Standard on Titanium X, option on other series)



Model shown is a Tourneo Custom L1 Titanium X in Moondust Silver premium body colour (option) with 17" 10-spoke Dark Tarnish alloy wheels (standard)

Efficiency

Tourneo Custom is powered by a range of high-performance Ford EcoBlue diesel engines, a new EcoBlue hybrid option and an advanced Plug-in Hybrid. All versions meet the latest emissions standards and combine plenty of usable torque for dependable performance with low running costs. Powerful, clean and refined, Ford EcoBlue diesels build on the industry-leading performance and technology of our award-winning Ford EcoBoost petrol engines.

Key technologies include*

- Ford Auto Start-Stop system
- Ford Smart Regenerative Charging
- Gearshift Indicator light – to aid economical driving
- Acceleration Control – unique engine calibration helps reduce fuel consumption when vehicle is driven unladen (option)
- Ford Battery Management System – improves battery life, fuel consumption and ensures ready-to-go reliability
- Selective Catalytic Reduction (SCR) system – uses AdBlue® to convert NO_x emissions in the exhaust gas into nitrogen and water
- Ford Easy Fuel capless refuelling system helps to prevent accidental misfuelling



Ford EcoBlue Hybrid technology

Tourneo Custom is available with innovative diesel mild hybrid technology. An integrated starter/generator recovers energy while the vehicle is coasting and stores it in a 48-volt lithium-ion battery. Stored energy is then used to assist the engine during driving and acceleration, as well as powering the vehicle's electrical ancillaries. The system further helps to improve fuel efficiency, particularly in stop-start driving. (Option with manual transmission)

*NEDC CO₂mPas official certified data. See Fuel and CO₂ section for more information.

Note Tourneo Custom Plug-in Hybrid will be available from late 2019.

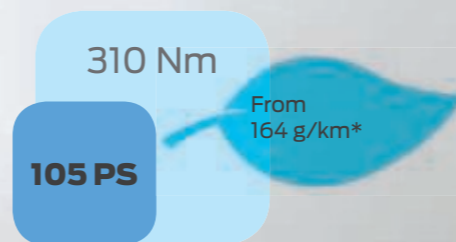
**Tested with a full battery charge. Up to 33 miles of electric-only range based on results from the Worldwide Harmonised Light Vehicle Test Procedure (WLTP). Actual range varies with conditions, such as external elements, driving behaviors, vehicle maintenance, and lithium-ion battery age.

+Item covered by third party supplier's warranty, please see back cover for details.



Plug-in Hybrid technology

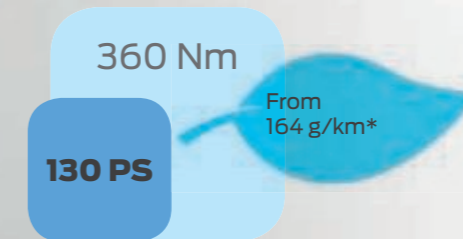
The new Tourneo Custom Plug-in Hybrid features an advanced hybrid powertrain that has a zero-emission driving range of up to 33 miles** and uses the 1.0-litre Ford EcoBoost petrol engine as a range extender for a total range of up to 310 miles. Offering the same interior space as the diesel version, Tourneo Custom Plug-in Hybrid provides the freedom to complete long distance journeys without the need to stop for a charge.



2.0L Ford EcoBlue 105 PS

Tourneo Custom's Ford EcoBlue 105 PS (77 kW)/310 Nm diesel engine combines fuel efficiency (with WLTP test figures from 42.8 mpg** (6.7 L/100 km) combined) with excellent driveability and refinement. State-of-the-art design helps keep running costs down without compromising on performance.

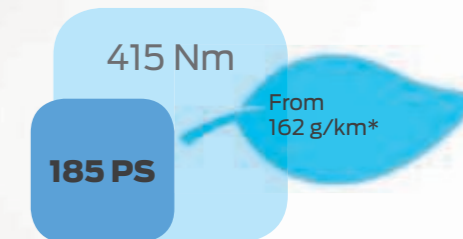
*NEDC CO₂mPas test figures. See Fuel and CO₂ section for more information.
**Combined fuel consumption (WLTP figures with no options)



2.0L Ford EcoBlue 130 PS

The Ford EcoBlue 130 PS (96 kW)/360 Nm diesel engine strikes a performance balance, delivering extra power and torque without compromising efficiency, with WLTP test figures from 42.2 mpg** (6.4 L/100km).

*NEDC CO₂mPas test figures. See Fuel and CO₂ section for more information.
**Combined fuel consumption (WLTP figures with no options)



2.0L Ford EcoBlue 185 PS

The Ford EcoBlue 185 PS (136 kW) diesel engine develops 415 Nm of torque. As the most powerful engine in the range, it's the ideal choice for regular towing, while delivering fuel efficiency (from 40.9mpg** (7.0L/100 km combined).

*NEDC CO₂mPas test figures. See Fuel and CO₂ section for more information.
**Combined fuel consumption (WLTP figures with no options)



Technology to make your life easier

Tourneo Custom is available with a range of safety and driver assistance features to help make every drive both safer and easier.

Active Park Assist⁰

When activated, sensors can identify a parking space size and automatically steer you in or out, while you control the pedals and gears. Park-Out Assist works like Active Park Assist in reverse, helping to steer you out of a parallel space. (Option)

Roll Stability Control⁰¹⁾

Ford's unique roll-rate sensor helps the Roll Stability Control system to keep the tyres grounded under conditions of high centre of gravity and when driving through off-camber turns. (Standard)

Auto Start-Stop

Automatically switches off the engine when you stop and put the vehicle in neutral. Restarts smoothly when you want to move off, helping to reduce fuel consumption. (Standard, not available on PHEV)

Torque Vectoring Control⁰

Designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. (Standard)

Traction Control¹⁾

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most traction. (Standard)

Emergency Brake Assist⁰¹⁾

Designed to recognise an emergency braking situation and increase the pressure within the braking system to provide extra stopping power. (Standard)

Electronic Stability Control (ESC)⁰¹⁾

Designed to help you maintain control in extreme driving conditions. It senses when you are deviating from your chosen line and aims to keep you on track by automatically regulating braking and engine output. (Standard)

Impressive towing ability

With up to 2,150 kg* maximum towing capacity, Tourneo Custom offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. (Commercial users may need a digital tachograph)

Trailer Sway Control⁰¹⁾

Designed to detect when trailer sway occurs and to help counteract it to bring the trailer under control. (Standard, but activated with optional Ford trailer tow attachment)

Hill Start Assist⁰²⁾

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so is ideal for towing and pulling heavy loads. (Standard)

Airbags

Driver's airbag, front passenger's airbag⁰, front seat side thorax airbags and side curtain airbags are fitted as standard.

Quickclear heated windscreen

Can help to demist the windscreen quickly, even on frosty mornings. (Standard)

⁰Uses sensors.

*Maximum towing capacity on L2 series.

¹Safety feature.

²Driver assistance feature.

Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. The safest place for children is properly restrained on the second row seats.



Models Zetec

Key exterior features

- 16" alloy wheels with locking wheel nuts
- Projector-style headlights with static cornering fog lights, LED daytime running lights and courtesy delay
- Front fog lights
- Electrically-operated and heated door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Remote control central locking with two key fobs
- Front and rear parking distance sensors
- Flip-open second row windows
- Privacy glass on rear windows
- Washer fluid low-level sensor

Key interior features

- SYNC audio system with FordPass Connect, radio with DAB/AM/FM with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 23)
- Versatile Conference Seating with second row individual seating, which can rotate, and third row 2+1 seats. All seats can fold, tumble, stow or be removed
- Front air conditioning with pollen filter
- Leather-trimmed steering wheel
- Cruise control with Adjustable Speed Limiter
- Carpet floor covering in passenger and luggage compartment
- Lockable glovebox
- Electrically-operated front windows with one-shot up/down on driver's side
- Rear courtesy lights with theatre-style dimming
- Driver's airbag, front passenger's airbag®, front seat side thorax airbags and side curtain airbags
- Automatic headlights



- Rain-sensing wipers
- Quickclear heated windscreen
- Manual rear seat recliner

Option pack available: Premium Visibility Pack

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

Engines

- 2.0L Ford EcoBlue 105PS (77 kW)/310 Nm
- 2.0L Ford EcoBlue 130PS (96 kW)/360 Nm
- 2.0L Ford EcoBlue Hybrid 130PS (96 kW)/360 Nm



SYNC with 8" screen and voice pass



Integrated roof rack
(Option on Bus only)

*Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag. The safest place for children is properly restrained on the second row seats.

Note The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.



Model shown is a Tourneo Custom Titanium L1 in Chrome Blue premium body colour with Bi-Xenon headlights (option).

Models Titanium

Key exterior features, in addition to Zetec

- 17" 10-spoke silver alloy wheels with locking wheel nuts and wheel arch extensions
- Body colour bodyside moulding
- Perimeter alarm
- Electrically-operated, heated and power-foldable auto-fold door mirrors with body colour housings, blind spot eliminator and integrated side indicator
- Rear mud flaps

Key interior features, in addition to Zetec

- SYNC audio system with FordPass Connect, radio with DAB/AM/FM with Bluetooth®, Voice Control, AppLink, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls and ten speakers (ICE Pack 23)
- Highly Versatile Conference Seating with second and third row individual seats
- Rear compartment air conditioning
- Integrated sunblinds on second row windows, plus third row windows on L2 models
- Illuminated vanity mirrors in sun visors

Option pack available:

Visibility Pack – Premium

- Lane-Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Auto High Beam

Engines

- Plug-in Hybrid 126 PS (92 kW)/355 Nm
- 2.0L Ford EcoBlue 130PS (96 kW)/360 Nm
- 2.0L Ford EcoBlue 185PS (136 kW)/415 Nm
- 2.0L Ford EcoBlue Hybrid 130PS (96 kW)/360 Nm



Leather seat trim (Option)



Power-operated and heated driver's seat (Option)

*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

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Note Plug-in Hybrid is fitted with 16" 10 spoke alloy wheels. Plug-in Hybrid features vary slightly, please refer to the specification section for details.

Note Tourneo Custom Plug-in Hybrid will be available from late 2019.



Model shown is a Tourneo Custom Titanium X L1 in Diffused Silver metallic body colour (option).
Interior shows Salerno Leather trim in Palazzo Grey.

Models Titanium X

Key exterior features in addition to Titanium

- 17" 10-spoke dark tarnish alloy wheels with locking wheel nuts and wheel arch extensions
- Rear-view camera
- Bi-Xenon headlights, including LED daytime running lights and static cornering lights

Key interior features in addition to Titanium

- Leather trim (Salerno Leather in Palazzo, or Dark Palazzo)
- 10-way power-adjustable and heated driver's seat with lumbar support
- Adaptive Cruise Control



Options available:

- Enhanced Active Park Assist (includes Side Park Assist)
- Blind Spot Information (BLIS) with Trailer Tow and Cross Traffic Alert

Engines

- 2.0L Ford EcoBlue 185 PS (136 kW)/415 Nm
- 2.0L Ford EcoBlue Hybrid 185 PS (136 kW)/415 Nm



Bi-xenon headlights
(Standard)



Salerno Leather trim
(Standard)

*Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

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Models Sport

Key exterior features, in addition to Titanium

- Sport styling kit - includes lower front bumper skirt with unique fog light bezel, body colour side skirts, rear bumper skirt, sports style bonnet and tailgate stripes, side stripes with Tourneo branding, and front and rear wheel arch extensions
- Unique 17" 5x2-spoke bright machined black alloy wheels with locking wheel nuts
- Sports suspension
- Five-bar front grille with gloss black painted vanes

Key interior features, in addition to Titanium

- Lane Departure Warning
- Partial leather seat trim
- 10-way power-adjustable and heated seats



Engines

- 185 PS (136 kW)/415 Nm



Sport stripes and grille

(Standard)
Frozen White, Agate Black, Magnetic, Diffused Silver and Moondust Silver body colours get black stripes with orange accents (as above). Race Red, Kapoor Red, Chrome Blue, Blazer Blue, and Orange Glow body colours get black stripes with silver accents.



17" 5x2-spoke bright machined black alloy wheels

(Standard)

Model shown is a Tourneo Custom Sport L1 in Frozen White solid body colour and Bi-Xenon headlights (option).

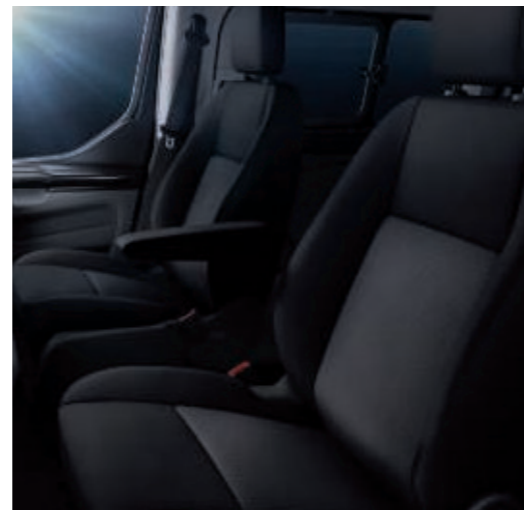


TOURNEO

Sit back and relax

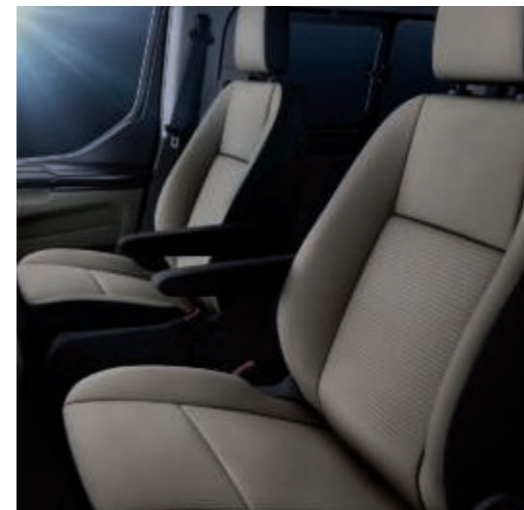
Allergy-friendly interior

Ford Tourneo Custom's interior uses materials that minimise the risk of an allergic reaction. Models fitted with air conditioning also have a high-performance pollen filter to help prevent dust and pollen entering the passenger compartment.



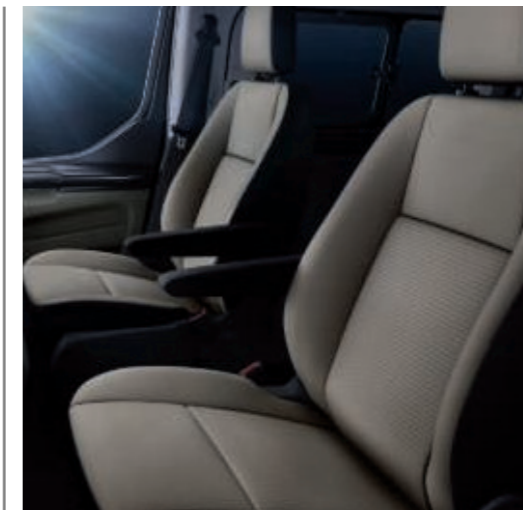
Shuttle Bus

Seat insert: Quadrant in Dark Palazzo Grey
Seat bolster: City in Ebony



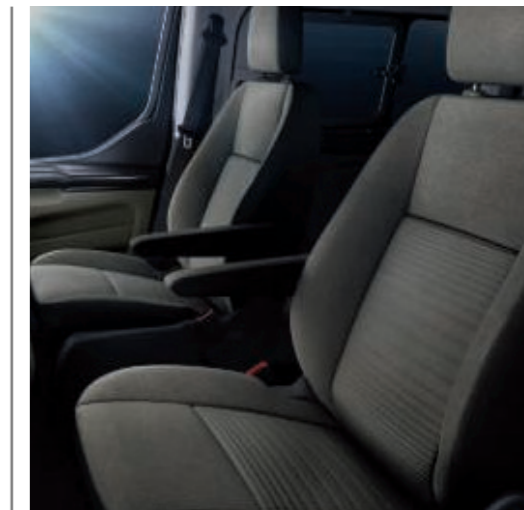
Zetec

Seat insert: Capitol in Ebony
Seat bolster: City in Ebony



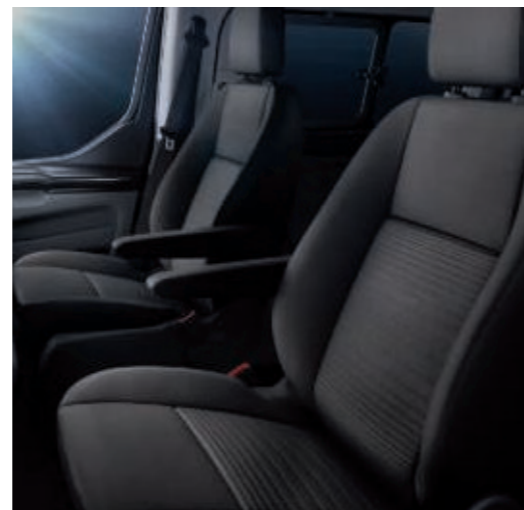
Zetec

Seat insert: Capitol in Palazzo Grey
Seat bolster: City in Palazzo Grey



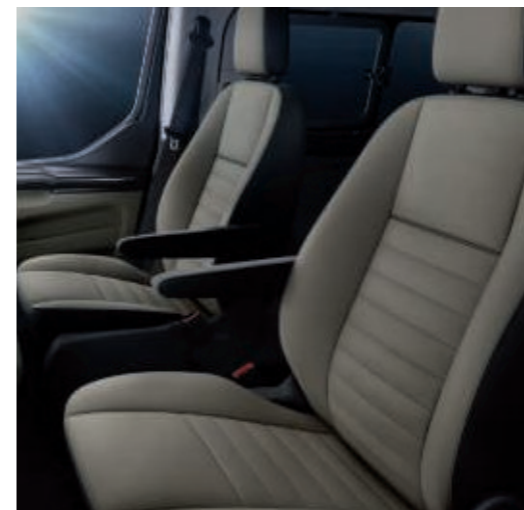
Titanium

Seat insert: Inroad Emboss in Palazzo Grey
Seat bolster: Marl in Palazzo Grey



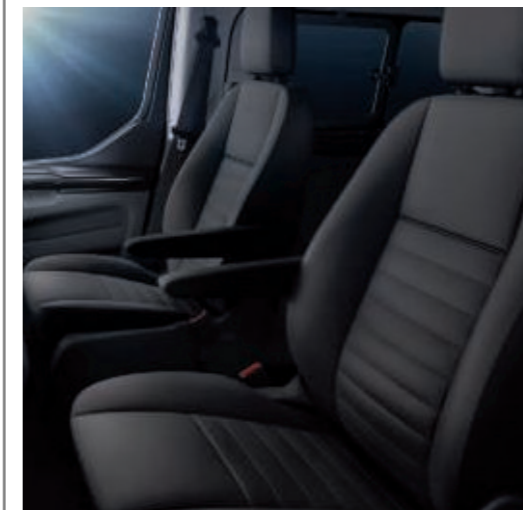
Titanium

Seat insert: Inroad Emboss in Dark Palazzo Grey
Seat bolster: Marl in Dark Palazzo Grey



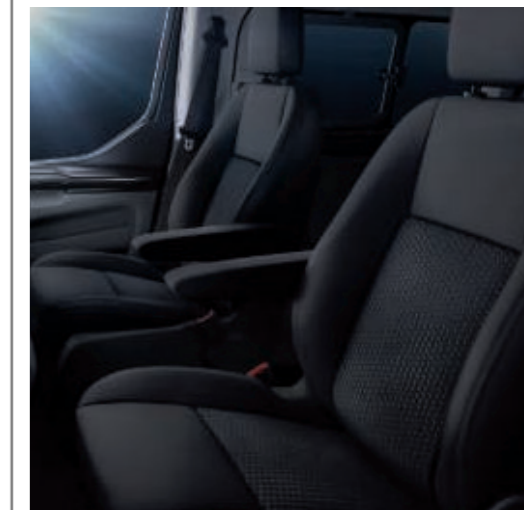
Titanium/Titanium X

Seat insert: Salerno Leather with 5 cm Horizontal Stitching in Dark Palazzo Grey
Seat bolster: Salerno Leather in Dark Palazzo Grey



Titanium/Titanium X

Seat insert: Salerno Leather with 5 cm Horizontal Stitching in Palazzo Grey
Seat bolster: Salerno Leather in Palazzo Grey



Sport

Seat insert: Dynamo Emboss on Eton in Ebony
Seat bolster: Salerno Leather in Ebony

FORD TOURNEO CUSTOM Colours



Blazer Blue
Solid body colour



Agate Black
Metallic body colour*



Kapoor Red
Metallic body colour*



Orange Glow
Exclusive body colour*



Frozen White
Solid body colour



Chrome Blue
Premium body colour*



Magnetic
Exclusive body colour*



Race Red
Solid body colour



Diffused Silver
Exclusive body colour*



Moondust Silver
Premium body colour*

Note The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.
*Premium and Exclusive body colours are options, at extra cost.
The Ford Tourneo Custom is covered by the Ford Corrosion Protection Warranty for 12 years from the date of first registration. Subject to terms and conditions.

FORD TOURNEO CUSTOM Wheels and tyres



16"
10 spoke silver alloy wheel with locking wheel nuts
(Standard on Zetec and PHEV Titanium models, option on Shuttle Bus)



17"
bright machined black alloy wheel with locking wheel nuts
(Standard on Sport)



17"
10-spoke silver alloy wheel with locking wheel nuts
(Standard on Titanium models)



17"
10 spoke Dark Tarnish alloy wheel, with locking wheel nuts
(Standard on Titanium X)



Brink®+ detachable tow bar

For extra transport and stowage capability, the tow bar can tow up to 2,150 kg* depending on engine and series (not compatible with air suspension). The tow bar can be detached if not in use. Fixed tow bar also available. (Accessory)



Rubber floor mats

All-weather rubberised floor mats are tailor-made to fit your Ford and help to protect against dirt and damp. Securely fixed directly onto the vehicle's floor. Available for front and rear to suit conference seating. (Accessory)



Boot Liner

With Tourneo Custom logo and 50 mm high lip around the edges helping to provide additional protection to the load compartment area. Available for short wheelbase and long wheelbase vehicles. (Accessory)

Integrated roof rack

Set of three bars which can fold level with the roof line when not in use. Features load stop and integrated T-slots that are compatible with standard roof rack accessories to maximise the roof rack capability and usability. (Option on Zetec, Titanium and Titanium X, and Accessory) Restrictions apply. Please see specification section for more details.

ClimAir®+ wind deflectors

Help to reduce wind turbulence and noise, allowing you a more enjoyable drive with the front windows down, even during light rain. (Accessory)

Engine undershield

Tough corrosion-resistant metal undershield protects engine from accidental stone and kerb damage. Easily removed for oil changes and routine servicing. (Option and Accessory)

ARP+ running boards

Set of two running boards made from aircraft quality, high-strength aluminium with black rubber anti-slip coating. (Accessory)

Mud flaps

Contoured rear mud flaps help to protect the bodywork of your Tourneo Custom from stone chips and road spray. (Option and Accessory)

Xvision+ parking distance sensors

Make difficult manoeuvres easier each and every day with Xvision+ parking distance sensors. (Accessory)

Alloy wheels

A choice of 17" alloy wheels are available for the Tourneo Custom with matching locking wheel nuts. (Accessory)



For more information about accessories visit www.ford-accessories.co.uk

Visit www.fordlifestylecollection.com for a range of Ford branded items

Fitment of accessories may have an impact on your vehicle's fuel consumption.

*Item covered by third party supplier's warranty, please see back cover for details.

*Towing capacity depends on engine and vehicle series, please refer to vehicle weight and load specifications.

Tourneo Custom L1

 **2.1 cu.m***

Rear seats folded

1.3

cu.m*

All seats upright

Tourneo Custom L2

 **2.8 cu.m***

Rear seats folded

2.0

cu.m*

All seats upright

Dimensions (mm)

	8/9-seat Tourneo Custom	
	L1	L2
Overall length	4973	5340
Overall width (with/without mirrors)	2272/1986	2272/1986
Overall height*	1959-1979	1954-1977
Side door entry width	930	930
Luggage space between wheel arches	1351	1351
Luggage space width	1752	1752
Luggage space floor to roof	1294	1294
Luggage space length (at base of third row seats)	650	1017
Luggage capacity (litres)		
Luggage capacity (behind third row of seats) (excludes Shuttle Bus)	1200	1900
Turning circle (m)		
16" wheels, kerb to kerb/wall to wall	11.6/12.2	12.8/13.4
17" wheels, kerb to kerb/wall to wall	11.8/12.3	13.0/13.5

L1 = Short wheelbase. L2 = Long wheelbase. All dimensions (shown in mm) are subject to manufacturing tolerances and refer to minimum specification models and do not include additional equipment. These illustrations are for guidance only. *Height dimensions show the range from minimum to maximum of a fully laden, lowest payload vehicle to unladen highest payload vehicle.



1,927-1,984 mm/1,927-1,977 mm (L1/L2)



2,272 mm/1,986 mm (with/without mirrors)

4,972 mm/5,339 mm (L1/L2)

WWW



Full features and specifications (not located in the printed brochure)
To review the full features and specifications, download the digital brochure or view the interactive brochure. These can be downloaded from: www.ford.co.uk or scan the QR code.

*SAE Method.



Ford Programmable Battery Guard

This patented battery guard system ensures you'll never be stranded with a flat battery. Set a time for battery use without the engine running, create profiles for battery use (heavy or light use, with and without additional batteries) and protect your battery from starter motor overload. This highly functional unit is packed with features. (Option)

Twin high performance AGM batteries

Available for higher electrical loads, providing improved reliability when deep-cycling. (Option)



Special Vehicle Options

	SVO Code	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Body						
Electrical						
Engine RPM Speed Control (1300-3000)	A003	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Auxiliary fuse panel	A526	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Beacon Preparation Pack – Switch and wiring front and rear (includes Auxiliary fuse panel A526 and Mini Overhead Console Single DIN) (Not to be ordered with Smart Digital Tachograph A100)	A606	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer tow electrics – Trailer tow electrics (connector and wiring) without the tow bar (Not to be ordered with RPO trailer tow attachment (CHJ/NFJ))	A055	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Ford Programmable Battery Guard – Patented 10-mode programmable battery guard system capable of protecting Ford and 3rd party battery (not available with 230 V power converter)	A540	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DPF Manual Regeneration Initiation	A660	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smart Digital Tacho	A100	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi Rear Seat Pack 1	EX			<input type="checkbox"/>		

- Standard
- Option at extra cost
- Part of an option pack at extra cost

Fuel Economy and CO₂ Emissions

The test used to establish fuel consumption and CO₂ figures has changed to deliver results that are more representative of real life driving. The Worldwide Harmonised Light Vehicle Test Procedure (WLTP) has replaced the old NEDC test. The Fuel Consumption figures shown are derived from the new WLTP test. However, until 6th April 2020, the CO₂ figure shown will be the NEDC equivalent and this will be used to calculate Vehicle Excise Duty.

The table below shows the fuel consumption (WLTP) and CO₂ emissions (NEDC equivalent) figures for each available engine. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted, variations in weather, driving styles and vehicle load.

The figures shown are for comparability purposes; only compare fuel consumption and CO₂ figures with other vehicles tested to the same technical procedures.

Engine	2.0L Ford EcoBlue 105 PS (77 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 130 PS (96 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	2.0L Ford EcoBlue 185 PS (136 kW)	1.0L Ford EcoBoost 126 PS
	Transmission	6-speed manual	6-speed manual	6-speed manual	6-speed automatic	6-speed manual	6-speed manual	6-speed automatic
Available on	Shuttle Bus, Zetec	Zetec, Titanium	Zetec, Titanium	Shuttle Bus, Zetec, Titanium	Titanium, Titanium X, Sport	Titanium X	Titanium, Titanium X, Sport	Titanium
Euro Stage	Stage 6.2 + DPF	Stage 6.2 + DPF	HEV + DPF	Stage 6.2 + DPF	Stage 6.2 + DPF	HEV + DPF	Stage 6.2 + DPF	Stage 6.2
Maximum Power PS (kW)	105PS (77 kW)	130PS (96 kW)	130PS (96 kW)	130PS (96 kW)	185PS (136 kW)	185PS (136 kW)	185PS (136 kW)	126 (92kW)
Torque Nm	310	360	360	360	415	415	415	455
CO ₂ emissions (NEDC equivalent) ⁰⁰	164	164	145	174	162-164	147	174	70
Combined Fuel Consumption⁰⁰ (WLTP figures with no options)								
Lowest Performing MPG (L/100km) Combined	33.2 (8.5)	32.5 (8.7)	33.6 (8.4)	274 (10.3)	32.3 (8.6)	33.2 (8.5)	274 (10.3)	–
Highest Performing MPG (L/100km) Combined	42.2 (6.7)	42.2 (6.7)	42.2 (6.4)	40.4 (7.0)	42.2 (6.7)	41.5 (6.8)	39.2 (7.2)	–
UF weighted CO ₂ mass emission Overall [g/km]	–	–	–	–	–	–	–	81.2
UF weighted Fuel Consumption Overall [l/100km]	–	–	–	–	–	–	–	3.576
Equivalent All-Electric Range Overall [km]	–	–	–	–	–	–	–	40.4

⁰⁰The declared Fuel/Energy Consumptions, CO₂-Emissions and Electric range are determined according to the technical requirements and specifications of the European Regulations (EC) 715/2007 and (EU) 2017/1151 as last amended. Light Duty Vehicles type-approved using the World Harmonised Light Vehicle Test Procedure (WLTP) have Fuel/Energy Consumptions and CO₂-Emission information for both New European Drive Cycle (NEDC) and WLTP. WLTP is a new, more realistic test procedure for measuring fuel consumption and CO₂ emissions and will fully replace the NEDC latest by end of the year 2020. The applied standard test procedure enables comparison between different vehicle types and different manufacturers. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel/energy consumption, CO₂ emissions and electric range. CO₂ is the main greenhouse gas responsible for global warming. A guide on fuel economy and CO₂ emissions which contain data for all new passenger car models is available at any point of sale free of charge or can be downloaded under <http://carfueldata.dft.gov.uk>.

Weights and loads

	Max gross payload (excluding driver/passenger) (kg) ⁶⁰	Gross vehicle mass (kg)	Min kerb mass (excluding driver/passenger) (kg)*	Front axle plated mass (kg)	Rear axle plated mass (kg)	Axle ratio ⁶⁰	Max. GTM (kg)	Max trailer mass range (kg) (a)	
								Braked	Unbraked
Tourneo Custom L1									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	876	3190	2314	1625	1640	4.43	5040	1900	750
2.0 TDCi Ford EcoBlue 105 PS (77 kW) (with rear air suspension)	804	3175	2371	1625	1640	4.43	–	–	–
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW)	830–876	3190	2314–2360	1625	1640	4.43/4.19	5190	2050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with rear air suspension)	758–804	3175	2371–2417	1625	1640	4.43/4.19	–	–	–
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with automatic transmission)	832–878	3240	2362–2408	1675	1640	3.39	4240	1050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with automatic transmission and rear air suspension)	710–756	3175	2419–2465	1675	1640	3.39	–	–	–
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEV	803–849	3190	2341–2387	1675	1640	4.43	5190	2000	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Manual	818	3190	2372	1625	1640	4.43	5240	2100	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Auto	820	3240	2420	1675	1640	3.39	4140	950	750
2.0 TDCi Ford EcoBlue Hybrid 185 PS (136 kW) mHEV	803–849	3190	2341–2387	1675	1640	4.19	5190	2000	750
1.0 Plug-in Hybrid 126 PS (92 kW) – 1-speed automatic	639	3240	2601	1750	1640	–	–	–	–
Tourneo Custom L2									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	830	3190	2360	1725	1640	4.43	5040	1850	750
2.0 TDCi Ford EcoBlue Hybrid 105 PS (77 kW) mHEV	853	3240	2387	1725	1640	4.43	5040	1800	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW)	784–830	3190	2360–2406	1725	1640	4.43/4.19	5190	2000	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with rear air suspension)	712–758	3175	2417–2463	1725	1640	4.43/4.19	–	–	–
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with automatic transmission)	786–832	3240	2408–2454	1725	1640	3.39	4240	1000	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)/185 PS (136 kW) (with automatic transmission and rear air suspension)	664–710	3175	2465–2511	1725	1640	3.39	–	–	–
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEV	807–853	3240	2387–2433	1725	1640	4.43	5190	1950	750
2.0 TDCi Ford EcoBlue 185 PS (136 kW) Sport Manual	772	3190	2418	1725	1640	4.43	5240	2050	750
2.0 TDCi Ford EcoBlue Hybrid 185 PS (136 kW) mHEV	807–853	3240	2387–2433	1725	1640	4.19	5190	1950	750

Weights and loads

	Max gross payload (excluding driver/passenger) (kg) ⁶⁰	Gross vehicle mass (kg)	Min kerb mass (excluding driver/passenger) (kg)*	Front axle plated mass (kg)	Rear axle plated mass (kg)	Axle ratio ⁶⁰	Max. GTM (kg)	Max trailer mass range (kg) (a)	
								Braked	Unbraked
Shuttle Bus 320 L2									
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	871	3190	2319	1725	1640	4.43	4990	1850	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	871	3190	2319	1725	1640	4.43	5190	2050	750
2.0 TDCi Ford EcoBlue 130 PS (96 kW) (with automatic transmission)	873	3240	2367	1725	1640	3.65	4240	1050	750
2.0 TDCi Ford EcoBlue 105 PS (77kW)/130 PS (96 kW) (with Rear Air Suspension)	799	3175	2376	1725	1640	4.19	–	–	–

L1 = Short wheelbase. L2 = Long wheelbase.⁶⁰The illustrated axle ratio shown is one available dependent upon model, GVM and engine combination. ⁶⁰**Gross Payload** = Gross vehicle mass, less kerb mass. **GVM** = Gross vehicle mass. The total permissible all-up weight of a rigid vehicle – i.e. with body, payload, ancillaries, fuel, oil, water, driver and crew. **Kerb mass** is affected by many factors such as bodystyles, engines and options (Different series will have different kerb masses), including 100% full fluids, 90% full fuel tank and without the driver (75kg), crew or cargo. Payload within this guide is the difference between gross vehicle mass (GVM) and kerb mass. It must be noted that actual weight will always be subject to manufacturing tolerances which may result in payload variations between this guide and actual weight. **NB:** It is the responsibility of the vehicle operator to ensure their vehicles are legally compliant for road use. **(a)** Max braked trailer mass is dependent on chosen engine power and dependent on the additional options/equipment selected. **GTM** = Gross train mass. The total permissible all-up weight of a rigid vehicle (see GVM) together with its trailer and load.

Model availability

	320 L1	320 L2	320 Sport L1	320 Sport L2
Tourneo Custom				
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	☒	☒	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	☒	☒	-	-
2.0 TDCi Ford EcoBlue Hybrid 130 PS (96 kW) mHEVI	☒	☒	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic	☒	☒	-	-
2.0 TDCi Ford EcoBlue 185 PS (136 kW)	☒	☒	☒	☒
2.0 TDCi Ford EcoBlue Hybrid 185 PS (136 kW) HEVI	☒	☒	-	-
2.0 TDCi Ford EcoBlue 185 PS (136 kW) 6-speed automatic	☒	☒	☒	-
1.0 Plug-in Hybrid 126 PS (92 kW) – 1-speed automatic*	☒	-	-	-
Tourneo Custom Shuttle Bus				
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	-	☒	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	-	☒	-	-
2.0 TDCi Ford EcoBlue 130 PS (96 kW) 6-speed automatic	-	☒	-	-

Available ☒

L1 = Short wheelbase, L2 = Long wheelbase. All engines are Stage 6 unless stated.*Plug-in Hybrid Pterol engine is available from December 2019.

Styling and Appearance

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Wheels					
Steel – 16"x6½" with full wheel covers (Fitted with 215/65 R16 BSW tyres)*	●				
Alloy – 16"x6½" 10-spoke (Fitted with 215/65 R16 BSW tyres)* (includes locking wheel nuts)	□	●			
Alloy – 17"x7" 10-spoke, Sparkle Silver finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)			●		
Alloy – 17"x7" 10-spoke, Dark Tarnish finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)				●	
Alloy – 17"x7" 5x2-spoke, Bright/Machined Black finish (Fitted with 235/55 R17 BSW tyres)* (includes locking wheel nuts)					●
Spare – Full-size steel with tool kit (standard with 16" wheels)	●	●			
Spare – Mini steel with tool kit available with 17" wheels (Free of charge option on Titanium)			□	☒	●
Tyre inflator kit (includes less spare wheel)				●	
Design Features					
Bodyside mouldings – Body colour			●	●	●
Front grille – 5 bar, gloss black painted fins					●
Front grille – 5 bar, chrome surround colour	●	●	●	●	●
Front bumper – Body colour	●	●	●	●	●
Rear bumper – Body colour	●	●	●	●	●
Door handles – Body colour	●	●	●	●	●
Tailgate handle – Body colour	●	●	●	●	●
Sport styling kit – Body colour front lower bumper skirt, side skirts, rear bumper skirt corners and front and rear wheel arch extensions. Unique fog light bezel plus twin stripes on bonnet, rear liftgate and front lower bumper					●
Privacy glass – passenger compartment (37% luminous transmittance)	□	●	●	●	●
Light tinted glass – passenger compartment (78% luminous transmittance)	●	□	□	□	
Paint					
Paint – Solid	●	●	●	●	●
Paint – Premium	□	□	□	□	□
Paint – Exclusive	□	□	□	□	□

Standard ●

Option at extra cost □

Part of an option pack at extra cost ☒

*The wheel you choose will be fitted with the tyre size noted, but no choice of tyre brand is available.

Driving Experience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Driver Assistance					
Speed Limiter – 62 mph (100 km/h)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trailer Sway Control (TSC) ¹⁾ (activated with Ford trailer tow attachments) (Only with manual transmission on Sport, not available with PHEV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lane-Keeping Alert ²⁾ (includes Driver Impairment Monitor ²⁾ and Auto High Beam Assist ²⁾ , mid series instrument cluster and Quickclear heated windscreen)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Cruise control ²⁾ (includes Adjustable Speed Limiter ²⁾)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	<input checked="" type="checkbox"/>
Adaptive Cruise Control (includes Pre-Collision Assist ²⁾ with Pedestrian Detection ²⁾ and Lane-Keeping Aid)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Intelligent Adaptive Cruise Control (includes Traffic Sign Recognition and Pre-Collision Assist ²⁾ and leather-trimmed steering wheel) (only available as part of ICE Pack 25)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blind Spot Information System with Cross Traffic Alert ²⁾ Not available with PHEV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking distance sensors – Front and rear	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear-view camera	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Exterior Lighting					
Headlights – Projector-style halogen reflector lights with static cornering fog lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-	<input checked="" type="checkbox"/>
Headlights – Bi-Xenon headlights with static cornering lights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Headlights – LED daytime running lights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Automatic on/off (includes autowipers)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Headlights – Courtesy delay, 30 seconds duration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fog lights – Front with adaptive cornering	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Suspension					
Front, independent MacPherson struts, coil springs, stabiliser bar and gas-pressurised shock absorbers. Rear, leaf springs and gas-pressurised shock absorbers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rear air suspension (Not available with Towbar, SVO Trailer Tow Electrics or Integrated Roof Rack)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Instruments and Controls					
Tyre Pressure Monitoring System (TPMS) ¹⁾	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Option Packs					
Visibility Pack Low – Quickclear heated windscreen, washer fluid sensor and electrically-operated, auto-foldable and heated mirrors	<input type="checkbox"/>				
Visibility Pack Premium – Lane-Keeping Alert (including Auto High Beam Assist ²⁾ and Driver Impairment Monitor ²⁾), rear-view camera, washer fluid sensor		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Performance and Efficiency

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Engine					
2.0 TDCi Ford EcoBlue 105 PS (77 kW)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
2.0 TDCi Ford EcoBlue 130 PS (96 kW)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2.0 TDCi Ford EcoBlue 130 PS (96 kW) – 6-speed Automatic Transmission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2.0 TDCi Ford EcoBlue 130 PS (96 kW) mHEV		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
2.0 TDCi Ford EcoBlue 185 PS (136 kW)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2.0L TDCi Ford EcoBlue 185 PS (136 kW) mHEV				<input checked="" type="checkbox"/>	
2.0 TDCi Ford EcoBlue 185 PS (136 kW) – 6-speed Automatic Transmission			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1.0 Ford EcoBoost 126PS PHEV			<input checked="" type="checkbox"/>		
Instruments and Controls					
Trip computer – Distance to empty, instant and average fuel consumption, average speed, outside temperature	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Water in fuel filter with sensor	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Technology					
Auto-Start-Stop system (Not available on PHEV)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Acceleration control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coated diesel particulate filter (cDPF)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Fuel tank – 70 litres	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Urea after treatment system – 21 litre	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Power-assisted steering (PAS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Gear Shift Indicator Light	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

*For details of the configurations available, please consult your Ford Dealer. Please note: Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory.¹⁾Safety feature.²⁾Driver assistance feature.

Standard

Option at extra cost

Part of an option pack at extra cost

Comfort and Convenience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Interior convenience					
Bottle holder – Twin, 2-litre bottle capacity, facia-mounted with roller cover	■	■	■	■	■
Glovebox – With lid and A4 file storage capability	■				
Glovebox – Lockable		■	■	■	■
Smokers' Pack – Cigar lighter and ash cup	□	□	□	□	□
Storage – Front door map pockets	■	■	■	■	■
Storage – Storage compartment on facia top with lift-up lid	■	■	■	■	■
Sunblinds – Second and third row (second row only on L1)	□	□	■	■	■
Audio and Communication Systems					
Radio with DAB/AM/FM, SYNC with Bluetooth®, 4.2" TFT display, remote audio controls, integrated control panel, USB connectivity port with iPod® functionality, includes ten speakers MUST BE SELECTED AS A MANDATORY OPTION ON SHUTTLE BUS UNLESS ICE PACK 23, 24 OR 25 IS SELECTED (ICE Pack19)	□				
Radio with DAB/AM/FM, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control, Applink®, audible text messaging and privacy mode, 8" touchscreen display, integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers MUST BE SELECTED AS A MANDATORY OPTION ON ZETEC SERIES UNLESS ICE PACK 24 OR 25 IS SELECTED (ICE Pack 23)		□	■		■
Radio with DAB/AM/FM, navigation system, SYNC (includes Emergency Assistance*) with Bluetooth®, Voice Control System, AppLink®, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, USB connectivity port with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 24)	□	□	□	■	□
AM/FM Radio with DAB, embedded navigation, Intelligent Adaptive Cruise Control, Ford SYNC 3 (includes Emergency Assistance*) with Bluetooth®, Voice Control System, AppLink, audible text messaging and privacy mode, 8" touchscreen display, extended integrated control panel, FordPass Connect modem, two USB connectivity ports with iPod® functionality, remote audio controls, includes ten speakers (ICE Pack 25)	□	□	□	□	□
Climate Control					
Air conditioning – Front		■	■	■	■
Air conditioning – Front and Rear	□	□	■	■	■
Heater – Rear	□	□			
Heater – Positive Temperature Co-efficient (PTC)	■	■	■	■	■
Interior Lighting					
Courtesy lights – Header-mounted, front with map reading lights and theatre dimming	■	■	■	■	■
Courtesy lights – Footwell illumination (side load door only)	■	■	■	■	■
Courtesy lights – Rear seat courtesy lights with theatre dimming	■	■	■	■	■
Loadspace compartment lights	■	■	■	■	■
Seating					
Driver's seat – 10-way heated (fore/aft, recline, height, tilt and lumbar) with armrest	■	■	■		
Driver's seat – Power 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest			□	■	■
Front passenger's seat – Single, 10-way heated (fore/aft, recline, height, tilt, and lumbar) with armrest	■	■	■	■	■
Front passenger's seat – Dual, fixed and heated with tray table (not available on Shuttle Bus and RAS,LWB with 17" alloys when a spare wheel is necessary and with 17" alloys if Roof Rack or Automatic transmission specified)		□	□		

Comfort and Convenience

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Rear seats – Second row, triple single seats, foldable and detachable		■	■	■	■
Rear seats – Second row, dual seat	■				
Rear seats – Third row, triple wide seats (2+1), foldable and detachable		■			
Rear seats – Third row, triple single seats, foldable and detachable			■	■	■
Rear seats – Third row, double seat	■				
Rear seats – Fourth row narrow triple seats	■				
Rear seats – Recline and second row armrests		■	■	■	■
Instruments and Controls					
Steering column – Rake and reach-adjustable	■	■	■	■	■
Door mirrors – Blind spot eliminator and integrated side indicator	■	■	■	■	■
Door mirrors – Automatic power-foldable, electrically-operated and heated	■	■	■	■	■
Door mirrors – Black caps	■				
Door mirrors – Body colour caps		■	■	■	■
Wipers – Front, variable/intermittent with electric wash	■				
Wipers – Automatic with rain sensor (includes automatic headlights)	□	■	■	■	■
Steering wheel – 4-spoke, leather-trimmed	■	■	■	■	■
Gearshift knob – Moulded	■				
Gearshift knob – Leather-trimmed		■	■	■	■
Sunvisor – Driver and passenger, illuminated	■	■	■	■	■
Windows – Electrically-operated front with one-touch lowering on driver's side	■	■	■	■	■
Technology					
Ford Easy Fuel capless refuelling system with misfuel inhibit	■	■	■	■	■
Windscreen – Quickclear heated	□	■	■	■	■

Standard ■

Option at extra cost □

Part of an option pack at extra cost □

Note: The Bluetooth® Wordmark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited is under licence. Other trademarks and trade names are those of their respective owners.
 *Ford Emergency Assistance is an innovative SYNC feature that uses a Bluetooth®-paired and connected mobile phone to help vehicle occupants initiate a direct call to the local Communications Centre, following a vehicle crash event involving an airbag deployment or fuel pump shut off. The feature operates in more than 40 European countries and regions.

Safety and Security

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Safety					
Anti-lock braking system (ABS) with electronic brake-force distribution (EBD) ¹⁾	■	■	■	■	■
Airbag – Driver's ¹⁾	■	■	■	■	■
Airbag – Front passenger's* ¹⁾ (includes passenger's airbag deactivation switch)	■	■	■	■	■
Airbag – Front side and curtain airbags ¹⁾	■	■	■	■	■
Seat belts – 3-point diagonal inertia reel (all seats) ¹⁾	■	■	■	■	■
ISOFIX child seat – 3 attachments – Centre (2nd and 3rd row) and driver's side (2nd row) seats ¹⁾	■				
ISOFIX child seat – 4 attachments – Centre (3rd row), driver's and passenger's side (2nd row) and passenger's side (3rd row)		■			
ISOFIX child seat – 4 attachments – driver's and passenger's side (2nd and 3rd row)			■	■	■
First aid kit	□	□	□	□	□

Safety and Security

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Security					
Alarm – Perimeter	□	□	■	■	■
Immobiliser – Passive Anti-Theft System (PATS) (insurance-approved Category 2 immobiliser)	■	■	■	■	■
Locks – Power central locking	□	□	□	□	□
Locks – Power door deadlocks, shielded with strengthened mountings	■	■	■	■	■
Locks – Remote control central locking with one key fob	■				
Locks – Remote control central locking with 2 key fobs		■	■	■	■
Locks – Fleet key	□	□	□	□	□
Locks – Configurable 2-stage unlocking*	■	■	■	■	■
Locks – Auto relocking, doors relock after 45 seconds if no door is opened	■	■	■	■	■
Locks – Audio mis-lock feedback, audible signal if a door is ajar when locking activated	■	■	■	■	■
Locks – Auto locking on drive-away, doors automatically lock at 5 mph	□	□	□	□	□
Brakes					
Dual-circuit, with self-adjusting servo-assistance and ABS – Front and rear discs	■	■	■	■	■
Electronic Stability Control (ESC) ¹⁾	■	■	■	■	■
Hill Start Assist (HSA) ²⁾	■	■	■	■	■
Emergency Brake Assist (EBA) ¹⁾	■	■	■	■	■
Emergency Brake Warning ¹⁾	■	■	■	■	■

- Standard ■
- Option at extra cost □
- Part of an option pack at extra cost ◻

*For details of the configurations available, please consult your Ford Dealer. Please note: Configurable locking must be defined at the time of order, it cannot be ordered as a Dealer-fitted option or accessory. **♦Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.** ¹⁾Safety feature, ²⁾Driver assistance feature.

Utility

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Body					
Doors – Driver's and passenger's side sliding glazed doors	■	■	■	■	■
Doors – Glazed rear liftgate with wash/wipe	■	■	■	■	■
Running boards – Door length (covering sliding door opening)	■	■	■	■	■
Side windows – Second row, flip-open	■	■	■	■	■
Side windows – Second row, fixed	□	□	□	□	□
Side windows – Third row, fixed	■	■	■	■	■
Rear window – Heated	■	■	■	■	■
Carpet and Trim					
Floor covering – Rubber	■				
Floor covering – Carpet		■	■	■	■
Assist handle – Located on B-pillar	■	■	■	■	■
Certification					
Vehicle Identification Number – Visible	■	■	■	■	■

Utility

	Shuttle Bus	Zetec	Titanium	Titanium X	Sport
Electrical					
Battery – Cold start (-20°C)	■	■	■	■	■
Battery – Twin High Performance deep-cycle AGM batteries (2 x 80 Ah capacity, 800 CCA batteries)	□	□	□	□	□
Alternator – Extra heavy duty (240 Amp)	■	■	■	■	■
Power point socket – 12 V (located on instrument panel and in stowage bin)	■	■	■	■	■
Power point socket – 12 V (located in rear)	■	■	■	■	■
Power point – 150 Watt (230 volt) power converter	□	□	□	□	□
Exterior Functional					
Roof rack – Integrated and stowable (not available with rear air suspension) (On Sport available as an option from early 2020)		□	□	□	□
Mudflaps - Front	■	■	■	■	
Mudflaps – Rear	□	□	■	■	
Tow bar with Trailer Sway Control with 13-pin electrics (tachograph may be required) (not available on Sport when automatic transmission is specified)	□	□	□	□	□
Loadspace Compartment					
DIN 75410 compliant tie-down loops (2 in L1 models, 4 in L2 models)	■	■	■	■	■

Standard ■
 Option at extra cost □
 Part of an option pack at extra cost ☒

FORD TOURNEO CUSTOM Clever by design



Smarter engineering for greater peace of mind

With 4,500 crash tests to its name – in both the real and virtual worlds – the Tourneo Custom is designed to keep its occupants as safe as possible. Outstanding protection begins in the stiff body structure, with increased levels of high-strength and ultra-high-strength steel. And is complemented by a range of safety innovations, including a full array of airbags, plus advanced chassis and braking technology.

Thorax and curtain airbags

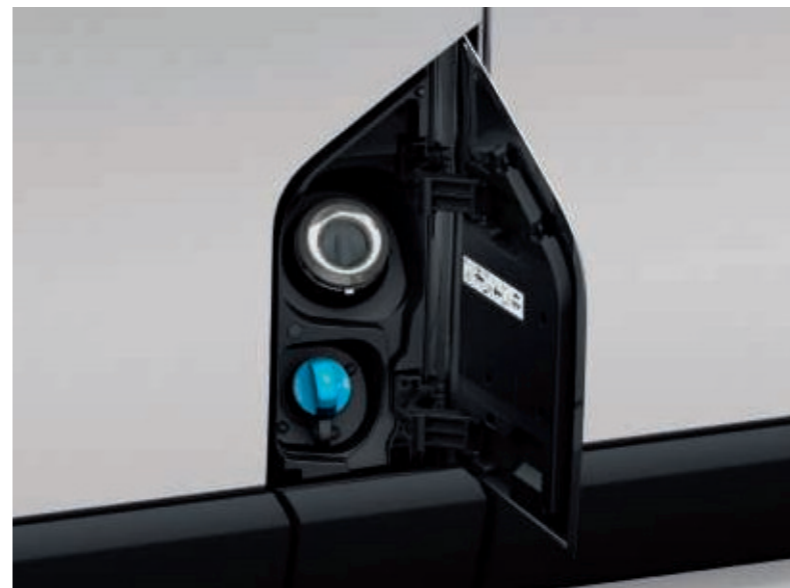
Designed to help protect the driver's and front passengers' heads from injury. (Standard)

5-star Euro NCAP rating

Ford Tourneo Custom was awarded the maximum 5-star overall safety rating from Euro NCAP. In addition, the Tourneo Custom received two Euro NCAP Advanced Rewards in recognition of its Lane-Keeping Alert technology and SYNC Emergency Assistance system.

Stopping power

Standard safety features include a full ESC system with ABS and Emergency Brake Assist (EBA) to help reduce emergency stopping distances. Larger brake pads last longer and are more resistant to brake fade, while wear sensors indicate when pads are due for replacement.



Driving with AdBlue®

To operate correctly, the AdBlue® tank of your Ford Tourneo Custom Euro6 diesel engine must be filled with AdBlue® fluid. System warnings illuminate when the fluid level becomes too low. For more information, please discuss with your Ford Transit Centre.

SYNC 3 Live Traffic*

Provides you with regular traffic information updates, such as traffic speed, accidents and road closures, as well as alternate route guidance and mapping to help you avoid problem areas.

*Live Traffic access is complimentary for the first 2 years following the registration of a new Ford featuring SYNC 3 with navigation; thereafter a licence fee is payable.



FORD TOURNEO CUSTOM Clever by design



Rear-view camera with Trailer Hitch Assist

Select reverse gear and the image from the rear-view camera displays automatically in the central colour Multi-Functional Display screen. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Standard on Titanium X and Sport, option on other series)

Rear passenger compartment air conditioning

A separate air conditioning system is available for the rear passenger compartment with its own rotary controls. (Standard on Titanium, Titanium X and Sport, option on Zetec and Shuttle Bus)



Power-operated and heated driver's seat

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Standard on Titanium X and Sport, option on Titanium)

SelectShift automatic transmission

For greater comfort and convenience in urban driving, Tourneo Custom can be specified with a six-speed SelectShift automatic transmission. Offering smooth, responsive and efficient performance, the transmission also provides the option of manual shifting using buttons on the gear lever. (Option on 130 PS and 185 PS models, not available on EcoBlue Hybrid models)



Making ownership easy and affordable.

Take advantage of a range of invaluable services and make the most of your vehicle – for as long as you own it.

FORD BUSINESS SERVICE

Efficiency, accuracy and convenience are at the heart of the Ford Transit24 commercial vehicle service promise. Therefore, whether it is servicing, maintenance or repair you need, be sure to come and see us.

- Available from all Transit Centres and Transit Service dealers
- While-you-wait servicing by prior appointment
- Late night servicing available at least once per week
- Priority treatment for urgent repairs
- Vehicle off the road repairs (VOR)*
- Collection and delivery**
- Testing and MOTs
- Transparent pricing
- Genuine Ford parts quality
- Ford-trained technicians

- Interim checks for optimum vehicle performance
- Service Activated Roadside Assistance†
- Ford Protect packages to suit you
- One Call to access all the Ford services you need

*Repairs will start on the same working day (as long as you bring your vehicle in before 3pm), or at least within 24 hours of its arrival. If we need to order parts, we'll begin work the day they're delivered. 'Vehicle off road' repairs should be completed within 24-hours.

**Your Transit Centre can arrange to collect your vehicle and deliver it back to you after service or repairs, so you can get on with running your business. By arrangement and limited to a specific mileage radius of the dealer. Contact your local dealer to discuss your requirements.

†Available at participating Dealers only. Roadside Assistance is activated automatically at every routine service with coverage extended valid from the date of service for 12 months, or until the next service is due, whichever comes first. See Ford.co.uk/roadsideassistance for more information.

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When it comes to financing your vehicle, our size and expertise means we're well placed to provide you with a wide range of finance products.

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Ford Lease[®]: Specialises in contract hire and leasing and provides an alternative range of finance plans which can be tailored to suit your business.

FORD PROTECT

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Extend your warranty up to 5 years (from date of registration), with Ford Protect available at participating Ford Dealers.

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- Extended duration and mileage
- Cover against unexpected repair costs
- Protection on trips abroad
- With a Ford Protect Plan, the price of parts and labour are guaranteed for the length of your plan
- Helps prolong the lifespan of your Ford vehicle
- Helps protect your vehicle resale value

Ford Protect terms and conditions apply for further information please call 03702 416 726.



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CUST



FORD TOURNEO CUSTOM Next steps



try

Visit your Ford Dealer and test drive the Ford Tourneo Custom for yourself. Find your local Ford Dealer: www.ford.co.uk/dealer-locator



build

Build and price your new Ford Tourneo Custom to your exact specification and see how it looks at www.ford.co.uk/cars



own

When you drive away in your new vehicle, we're with you all the way. Ford has a large authorised service network to help you keep your vehicle in the best condition.

And should your new Ford ever require accident repair, a Ford Accident Repair Centre is the best place to get your vehicle back to its pre-accident condition and on the road as quickly as possible.



FordPass

FordPass is a new platform that will empower you to rethink the way you move. Finds parking locations nearby, contains vehicle and finance details, dealer information and a host of useful guides.

Live Traffic access is free for the first 2 years following the purchase of a new Ford featuring SYNC 3 with navigation; thereafter there is an annual licence fee.



contact

Ford Credit Account Services : 0345 712 5490
Ford Lease Customer Services : 0344 600 1405
Calls to 0344 and 0345 numbers are charged at the same rate as a standard 01 or 02 geographic number, even when calling from a mobile.



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The Government fuel figures do not express or imply any guarantee of the fuel consumption of any particular vehicle. The vehicles themselves have not been tested and there are inevitably differences between individual vehicles of the same model. In addition, a vehicle may incorporate particular modifications. Furthermore, the driver's style and road and traffic conditions, as well as the extent to which the vehicle has been driven and the standard of maintenance, will affect its fuel consumption. **Insurance groups** are only as recommended by the Association of British Insurers. You should always consult your insurance adviser for confirmation.

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Ford Rental – local service nationwide

Car and Van rental from our latest model range. Contact your local Ford Dealer for more information

Ford Motability

Call our Ford Motability team on 0345 6040019

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Ford and BP – working together to reduce fuel consumption and emissions.

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EURO NCAP advanced
2012 Reward for Ford Lane Keeping Alert

EURO NCAP advanced
2012 Reward for Ford SYNC Emergency Assistance

